



UNITED DRILLING TOOLS LTD.

CIN : L29199DL1985PLC015796

OIL DRILLING EQUIPMENT MANUFACTURING AND SERVICES

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Website : WWW.UDTLTD.COM

02/09/2024

UDT/SEC/2024-25/BSE-34-NSE-34

To,
Department of Corporate Service
BSE Limited
Phiroze Jeejeebhoy Towers,
Dalal Street, Mumbai- 400001
Security ID - 522014

Listing Compliance Department
National Stock Exchange of India Ltd.
Exchange Plaza, C-1 Block-G,
Bandra Kurla Complex, Bandra (E),
Mumbai - 400051
Security ID - UNIDT

Sub: Business Responsibility and Sustainability Report (BRSR) for FY 2023-24

Dear Sirs/Madam,

Pursuant to Regulation 34(2) and other applicable provisions of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 read with SEBI Circulars, if any, enclosed herewith the Business Responsibility and Sustainability Report ('BRSR') of United Drilling Tools Limited (UDTL) for the FY 2023-24.

The Business Responsibility and Sustainability Report ('BRSR') integrated part of Annual Report FY 2023-24.

The said report is uploaded on the website of the Company at www.udtltd.com.

This is for your information and record.

Thanking You,

Yours Faithfully,
For United Drilling Tools Limited

Anand Kumar Mishra
Company Secretary
M. No. FCS-7207



Annexure-12

Business Responsibility and Sustainability Report (BRSR)

SECTION A: GENERAL DISCLOSURES

I. Details of the listed entity

1	Corporate Identity Number (CIN) of the Company	L29199DL1985PLC015796
2	Name of the Listed Entity	UNITED DRILLING TOOLS LIMITED
3	Year of incorporation Date	24/05/1985
4	Registered office address	139A, First Floor, Antriksh Bhawan, 22 Kasturba Gandhi Marg, New Delhi - 110001
5	Corporate address	26 th Floor, Astrails Tower Supernova Complex, Sector -94, Noida – 201301, Distt. Gautam Budh Nagar, Uttar Pradesh
6	E-mail	compsect@udtltd.com
7	Telephone	0120-4162715, 4842400
8	Website	WWW.UDTLTD.COM
9	Financial year for which reporting is being done	April 1, 2023 - March 31, 2024
10	Name of the Stock Exchange(s) where shares are listed	BSE Limited and National Stock Exchange of India (NSE) Ltd.
11	Paid-up Capital	2,03,03,126 equity shares of ₹ 10/- each fully Paid-up i.e; ₹ 20,30,31,260/-
12	Name and contact details (telephone, email address) of the person who may be contacted in case of any queries on the BRSR report	Name – Nikhil Gupta Email id:- compsect@udtltd.com Contact - +91-8750055919
13	Reporting boundary	Standalone basis
14	Whether the company has undertaken reasonable assurance of the BRSR Core?	Not Applicable
15	Name of Assurance Provider	Not Applicable
16	Type of assurance obtain	Not Applicable

II. Products/services

17. Details of business activities (accounting for 90% of the turnover):

S. No	Description of Main Activity	Description of Business Activity	NIC Code	% of Turnover of the Entity
1	Casing Pipe With Connector and Wireline Winches	UNITED DRILLING TOOLS LIMITED is involved in the production and sale of Oil Drilling tools and Equipment's.	28221	100

18. Products/Services sold by the entity (accounting for 90% of the entity's Turnover):

S. No	Product/Service	NIC Code	% of total Turnover contributed
1	Casing Pipe With Connector and Wireline Winches	28221	100

III Operations

19. Number of locations where plants and/or operations/offices of the entity are situated:

Location	Number of plants	Number of offices	Total
National	4	2	6

Number of plants:

1. C-41, Sector -81, Noida - 201305 Distt. Gautam Budh Nagar, Uttar Pradesh
2. Plot No. 523, New Area, KSEZ, Gandhidham, Kutch – 370230, Gujarat
3. Plot No. 129G/25-26, Noida Special Economic Zone (NSEZ) – 201305, Distt. Gautam Budh Nagar, Uttar Pradesh
4. Plot No. 423/3 & 424/4 Luni, Luni to Gundala Road, Mundra – Kutch - 370410, Gujarat

Number of offices:

1. Registered office: New Delhi
2. Corporate/Head office: Noida
3. Technical centre at Noida

International	0	0	0
Number of Plants: NIL			
Number of offices: NIL			

20. Markets served by the entity:

a. Number of locations

Locations	Number
National (No. of States)	8 (Eight)
International (No. of Countries)	12 (Twelve)

b. What is the contribution of exports as a percentage of the total turnover of the entity?

The overall contribution of the exports to the total turnover is 1.20%. for FY 2023-2024.

c. A brief type of customers

United Drilling Tools Limited are engaged in the manufacturing of high-tech machines and tools such as wire-line winch units, artificial gas lift equipment, down hole tools and high-performance connectors, being used in the oil, gas, drilling and allied industries.

Manufacturing facilities have the most advanced machines and include four-major sections - Machine shop with CNC and Special-purpose lathes, VTL's, VMC's Milling machines, Drilling machines, Cylindrical grinders etc. Fabrication, assembly and testing shops.

Design, research, development and engineering Department - Quality assurance department to provide destructive testing's such as Tensile test, impact test and hardness test and non-destructive testing such as ultrasonic magnaflux, phased array, dye-penetration and Radiography. Testing facilities include Tension, compression, bending, internal and external pressure testing machines & fixtures.

The manufacturing facilities have been designed to deliver high quality products of proven designs in conformity with international standards as ISO 9001:2015, ISO 45001:2018, 14001:2015, and are certified by the American Petroleum Institute (API License No. 5CT-0565, 5L-0424, 7-1-0393, 19G1-0008, 19G2-0010).

Our global customer base includes ONGC, Oil India, Focus Energy, GeoEnpro, Jindal Drilling, Welspun, Halliburton, Schlumberger, Shelf Drilling, Aramco, ACT, Adnoc, Pitman and Kuwait Oil Company.

IV Employee

21. Details as at the end of Financial Year:

A. Employees and workers including differently abled

S. No.	Particulars	Total (A)	Male		Female	
			No. (B)	% (B/A)	No. (C)	% (C/A)
EMPLOYEES						
1.	Permanent (D)	153	149	97.39%	04	2.61%
2.	Other than Permanent (E)	-	-	-	-	-
3.	Total employees (D + E)	153	149	97.39%	04	2.61%
WORKER						
1.	Permanent (D)	33	33	100%	-	-
2.	Other than Permanent (E)	150	150	100%	-	-
3.	Total employees (D + E)	183	183	100%	-	-

B. Differently abled employees and workers

S. No	Particulars	Total (A)	Male		Female	
			No. (B)	% (B/A)	No. (C)	% (C/A)
DIFFERENTLY ABLED EMPLOYEES						
1.	Permanent (D)	NIL	NIL	NIL	NIL	NIL
2.	Other than Permanent (E)	NIL	NIL	NIL	NIL	NIL
3.	Total differently abled employees (D + E)	NIL	NIL	NIL	NIL	NIL
DIFFERENTLY ABLED WORKERS						
4.	Permanent (F)	NIL	NIL	NIL	NIL	NIL
5.	Other than permanent (G)	NIL	NIL	NIL	NIL	NIL
6.	Total differently abled workers (F + G)	NIL	NIL	NIL	NIL	NIL

22. Participation/Inclusion/Representation of women

	Total (A)	No. and percentage of Females	
		No. (B)	% (B/A)
Board of Directors	7	1	14.29%
Key Management Personnel	5	0	0.00%

23. Turnover rate for permanent employees and workers (Disclose trends for the past 3 years)

	FY 2023-24 (Turnover rate in current FY)			FY 2022-23 (Turnover rate in previous FY)			FY 2021-22 (Turnover rate in the year prior to the previous FY)		
	Male	Female	Total	Male	Female	Total	Male	Female	Total
Permanent Employees	7	0	7	8	0	8	2	0	2
Permanent Workers	22	0	22	23	0	23	16	0	16

V Holding, Subsidiary and Associate Companies (including joint ventures)

24. a) Names of holding/subsidiary/associate companies/joint ventures

Name of the holding/subsidiary/associate companies/joint ventures	Indicate whether holding/Subsidiary/Associate/Joint Venture	New Name	% Of shares held by listed entity	Does the entity indicated at column A, participate in the Business Responsibility initiatives of the listed entity? (Yes/No)
M/s P Mittal Manufacturing Private Limited	Subsidiary company	NA	100%	No

VI CSR Details

25. (i) Whether CSR is applicable as per section 135 of Companies Act, 2013: (Yes/No) – Yes

(ii) Turn-over (in lacs) – ₹ 13,807.56

(iii) Net Worth (in lacs) – ₹ 25,187.78

VII Transparency and Disclosure

26. Complaints/Grievances on any of the principles (Principles 1 to 9) under the National Guidelines on Responsible Business Conduct:

Stakeholder group from whom complaint is received	Grievance Redressal Mechanism in Place (Yes/No/NA) (If Yes, then provide web-link for grievance redress policy)	FY 2023-24 Current Financial Year			FY 2022-23 Previous Financial Year		
		Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks	Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks
Investors (other than shareholders)	Yes finance@udtlimited.com	Nil	Nil	NA	Nil	Nil	NA
Shareholder	Yes, Shareholders grievance mechanism	3	0	NA	5	0	NA
Employees	Yes, HR@udtlimited.com	The company has established robust mechanisms for engagement with all its stakeholders. Code of conduct for our employees, customers, and other stakeholders are set up and provide ample avenues for reporting and resolving grievances. No grievances other than those that may occur in the normal course of business.					
Communities	Yes						
Customers	Yes, Enquiry@udtlimited.com						
Value Chain Partners	Yes Enquiry@udtlimited.com						
Other (Please specify)		None					

27. Overview of the entity's material responsible business conduct issues:-

The material responsible business conduct and sustainability issues pertaining to environmental and social matters that present a risk or an opportunity to your business, rationale for identifying the same, approach to adapt or mitigate the risk along-with its financial implications, which is as under

S. No.	Material issue identified	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk/opportunity	In case of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate Positive or negative implications)
1.	Product Innovation, safety and quality	Opportunity	As the economic is growing up at faster pace and government policy being made for the "Atmanirbhar Bharat" and better opportunity for indigenous industries to supply the products to govt. companies.	NA	To grasp up the right opportunity made positive impact on financial position. The right type of marketing strategy and products design and developments, Broad base the market according to industries situation impact our business in a positive manners.
2.	Customer Satisfaction	Opportunity	The quality products according to specification provided by the customers leads to the customer satisfaction, which is way to penetrate the market penetration and developments and resulting that of gain to the company	NA	Positive impact on the financial position. The customer stratification is ultimate goal of the company, which broad base the new customers, new market area and leads to the frequent orders from existing customers, helping in the market expansion.
3.	Corporate Governance _ Board oversight Conflict of Interest, Ethics, Risk and Compliance	Risk	The effective compliance all the policy made for governance of the company in the true spirit, which is necessary for achieving the goals and objective of the company	By making suitable Governance policy according rules and law of the country and industry prospect.	Negative impact on financial as it leads to financial loss and damage of goodwill of the company
4.	Air Emissions Management	Risk	Managing air emissions is a major challenge for us and affects both the environment and our stakeholders. It requires careful control and ongoing monitoring. Its related to health's of communities, workers etc.	UDTL transitioning our DG set from diesel to CNG set. This shift aims to reduce emissions and improve environmental sustainability.	Negative
5.	Water Management	Risk	Our operations critically depend on water as a key input. Insufficient water availability poses a risk of operational disruptions and could lead to conflicts with stakeholders regarding water resources	UDTL s approach to mitigate the risk are as under: <ul style="list-style-type: none"> Addressing water scarcity through principles of Reduce, Reuse, Recycle and Recover using best available technologies. Minimizing withdrawal of fresh water by maximizing recycling of treated waste effluents within the plant. 	Negative

S. No.	Material issue identified	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk/opportunity	In case of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate Positive or negative implications)
6.	Health and Safety Risk	Risk	UDTL employs a substantial workforce across at plants, all dedicated to the company's success. Ensuring the well-being of these employees and the surrounding communities is crucial. Significant safety incidents or adverse regulatory orders can disrupt operations and negatively affect employee health, morale, and the company's reputation.	UDTL is dedicated to keeping employees and communities safe, following a 'no harm' approach. The company actively tracks safety performance, using measures like fatalities, Lost Time Injury Frequency Rate (LTIFR), serious injuries, recordable injuries, and first aid cases. UDTL offers training for employees and regular for those in dusty or noisy areas at our Occupational Health Centre (OHC). We confirms that also carry out pre-employment medical exams for all employees.	Negative
7.	Community Engagement and Development	Opportunity	Our society are key stakeholders for us, as they give us license to operate. By building trust and engaging with them, UDTL gains reputation and benefits in the long run.	UDTL actively engages with local communities through its CSR initiatives, focusing on development projects such as education, health, and infrastructure, poverty eradication etc . These efforts have led to improved living standards, enhanced educational opportunities, and better healthcare access, fostering positive relationships and sustainable growth within needy communities.	Positive

SECTION B: MANAGEMENT AND PROCESS DISCLOSURE

This section is aimed at helping businesses demonstrate the structures, policies and processes put in place towards adopting the NGRBC Principles and Core Elements.

P1	Businesses should conduct and govern themselves with integrity, and in a manner that is Ethical, Transparent and Accountable.
P2	Businesses should provide goods and services in a manner that is sustainable and safe.
P3	Businesses should respect and promote the well-being of all employees, including those in their value chains.
P4	Businesses should respect the interests of and be responsive to all its stakeholders.
P5	Businesses should respect and promote human rights.
P6	Businesses should respect and make efforts to protect and restore the environment.
P7	Businesses, when engaging in influencing public and regulatory policy, should do so in a manner that is responsible and transparent.
P8	Businesses should promote inclusive growth and equitable development.
P9	Businesses should engage with and provide value to their consumers in a responsible manner

Disclosure Questions	P 1	P 2	P 3	P 4	P 5	P 6	P 7	P 8	P 9
Policy and Management Process									
1. (a) Whether your entity's policy/policies cover each principle and its core elements of the NGRBCs. (Yes/No)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
(b) Has the policy been approved by the Board? (Yes/No)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
(c) Web Link of the Policies, if available	UNITED DRILLING TOOLS LIMITED has inculcated various policies throughout its business conduct to align themselves with all the regulatory guidelines and it is available on the company's website Link: https://udtltd.com/policies/								
2. Whether the entity has translated the policy into procedures	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
3. Do the enlisted policies extend to your value chain partners? (Yes/No)	N	N	N	N	N	N	N	N	N
4. Name of the national and international codes/certifications/labels/standards (e.g. Forest Stewardship Council, Fairtrade, Rainforest Alliance, Trustea) standards (e.g. SA 8000, OHSAS, ISO, BIS) adopted by your entity and mapped to each principle.	The organization abides by all the applicable laws and standards for the above given principles. The manufacturing facilities have been designed to deliver high quality products of proven designs in conformity with international standards as per ISO 9001:2015, ISO 45001:2018, 14001:2015, and are certified by the American Petroleum Institute (API License No. 5CT-0565, 5L-0424, 7-1-0393, 19G1-0008, 19G2-0010).								
5. Specific commitments, goals, and targets set by the entity with defined timelines, if any.	The company has set clear goals and targets with specific deadlines. To enhance governance, the Company will back local communities with CSR projects and build stronger ties with stakeholders. Any Waste is disposed of using eco-friendly methods.								
6. Performance of the entity against the specific commitments, goals and targets along-with reasons in case the same are not met.	Not Applicable								
Governance, leadership and oversight									
7. Statement by director responsible for the business responsibility report, highlighting ESG related challenges, targets and achievements (listed entity has flexibility regarding the placement of this disclosure)	<p>The company is fully committed to its societal responsibilities through its CSR activities, focusing on driving improvements in education, rural development, and access to medical care for underprivileged individuals who cannot afford expensive treatments. We make every effort to conserve natural resources and minimize environmental impact through our operational and manufacturing processes.</p> <p>We rigorously oversee and manage our business activities to assess their environmental and social impacts, ensuring that these activities create value for all stakeholders. Our approach is designed to support sustainable practices and contribute positively to the communities we serve.</p>								
8. Details of the highest authority responsible for implementation and oversight of the Business Responsibility policy (ies).	Mr. Inderpal Sharma, Executive Director								
9. Does the entity have a specified Committee of the Board/Director responsible for decision making on sustainability related issues? (Yes/No). If yes, provide details.	Yes. The Board is responsible for sustainability related issues. Please refer to the Directors' Report for details.								

10. Details of Review of NGRBCs by the Company:

Subject for Review	Indicate whether review was undertaken by Director/Committee of the Board/Any other Committee									Frequency (Annually/Half yearly/ Quarterly/Any other – please specify)								
	P1	P2	P3	P4	P5	P6	P7	P8	P9	P1	P2	P3	P4	P5	P6	P7	P8	P9
Performance against above policies and follow up action	Yes									At regular intervals as required								
Compliance with statutory requirements of relevance to the principles, and rectification of any non-compliances	Yes. We comply with all applicable laws of the land we operate in.									At regular intervals as required								

11. Has the entity carried out independent assessment/evaluation of the working of its policies by an external agency? (Yes/No). If yes, provide the name of the agency.

Yes, external assessment was carried out by our Statutory Auditor, Internal Auditors, Secretarial Auditor and other technical Auditors, as and when required / necessary.

12. If answer to question (1) above is “No” i.e. not all Principles are covered by a policy, reasons to be stated:

Questions	P1	P2	P3	P4	P5	P6	P7	P8	P9
The entity does not consider the Principles material to its business (Yes/No)									
The entity is not at a stage where it is in a position to formulate and implement the policies on specified principles (Yes/No)									
The entity does not have the financial or/human and technical resources available for the task (Yes/No)						NOT APPLICABLE			
It is planned to be done in the next financial year (Yes/No)									
Any other reason (please specify)									

SECTION C: PRINCIPLE WISE PERFORMANCE DISCLOSURE

PRINCIPLE 1

Businesses should conduct and govern themselves with integrity, and in a manner that is Ethical, Transparent and Accountable.

Essential Indicators

1 Percentage coverage by training and awareness programmes on any of the principles during the financial year:

Segment	Total number of training and awareness programmes held	Topics/principles covered under the training and its impact	%age of persons in respective category covered by the awareness programmes
Board of Directors	2	The Company's and KMPs Directors receive thorough information through plant visits, regular updates, and detailed presentations. Our training program covers topics such as ESG & CSR, internal control systems, audit processes, and new development projects.	100%
Key Managerial Personnel	2		100%
Employees other than Board of Directors and KMPs	41	Employees receive regular training in skill enhancement, process improvements, soft skills, and safety.	100%
Workers	41	Workers receive regular training in processes, safety, fire fighting, and other technical skills.	100%

2. Details of fines/penalties/punishment/award/compounding fees/settlement amount paid in proceedings (by the entity or by directors/KMPs) with regulators/law enforcement agencies/judicial institutions, in the financial year, in the following format (Note: the entity shall make disclosures on the basis of materiality as specified in Regulation 30 of SEBI (Listing Obligations and Disclosure Obligations) Regulations, 2015 and as disclosed on the entity's website):

Monetary					
Monetary	NGRBC Principle	Name of the regulatory/enforcement agencies/judicial institutions	Amount (In ₹)	Brief of the Case	Has an appeal been preferred? (Yes/No)
Penalty			NIL		
Settlement			NIL		
Compounding Fee			NIL		

Non-Monetary					
Monetary	NGRBC Principle	Name of the regulatory/enforcement agencies/judicial institutions	Amount (In INR)	Brief of the Case	Has an appeal been preferred? (Yes/No)
Imprisonment			NIL		
Punishment			NIL		

3. Of the instances disclosed in Question 2 above, details of the Appeal/Revision preferred in cases where monetary or non-monetary action has been appealed.

Sr. No.	Case Details	Name of the regulatory/enforcement agencies/judicial institutions
		Not Applicable

4. Does the entity have an anti-corruption or anti-bribery policy? If yes, provide details in brief and if available, provide a web-link to the policy.

Yes, The code of conduct includes rules against corruption and bribery. The company has a Vigil Mechanism as required by the Companies Act, 2013, to ensure compliance with anti-bribery laws. We are dedicated to preventing and detecting unethical practices. This policy applies to all employees, contractors, and suppliers. Our Guiding Principles state that we do not accept gifts or favors from anyone we do business with.

For more details refer the link given below: <https://udtltd.com/policies>

5. Number of Directors/KMPs/employees/workers against whom disciplinary action was taken by any law enforcement agency for the charges of bribery/corruption:

	FY 2023-24	FY 2022-23
Directors	Nil	Nil
KMPs		
Employees		
Workers		

6. Details of complaints regarding conflict of interest:

	FY 2023-24		FY 2022-23	
	Number	Remark	Number	Remark
Number of complaints received in relation to issues of Conflict of Interest of the Directors	Nil	NA	Nil	NA
Number of complaints received in relation to issues of Conflict of Interest of the KMPs	Nil	NA	Nil	NA

7. Provide details of any corrective action taken or underway on issues related to fines/penalties/action taken by regulators/ law enforcement agencies/judicial institutions, on cases of corruption and conflicts of interest

Not Applicable

8. Number of days of accounts payables ((Accounts payable *365)/Cost of goods/services procured) in the following format:

Particulars	2023-24	2022-23
Number of days of accounts payables	246	69

9. Open-ness of business. Provide details of concentration of purchases with trading houses, dealers, and related parties along-with loans and advances & investments, with related parties, in the following format. Concentration of Purchases-

Parameter	Metrics	2023-24	2022-23	
Concentration of Purchases	a. i) Purchase From Trading Houses	NA	NA	
	ii) Total Purchase			
	iii) Purchases from top 10 trading houses as % of total purchases from trading houses			
	b. Number of trading houses where purchases are made from			
	c. i) Purchases from top 10 trading houses			
	ii) Total Purchases from top 10 trading houses			
	iii) Purchases from top 10 trading houses as % of total purchases from trading houses			
	Concentration of Sales	a. i) Sales to dealers/distributors	NA	NA
		ii) Total Sales		
iii) Sales to dealers/distributors as % of total sales				
b. Number of dealers/distributors to whom sales are made				
c. i) Sales to top 10 dealers/distributors				
ii) Total Sales to top 10 dealers/distributors				
iii) Sales to top 10 dealers/distributors as % of total sales to dealers/distributors				
Share of RPTs in		a. i) Purchases (Purchases with related parties/Total Purchases)	232.63	157.61
		ii) Total Purchase	13,325.50	9,632.26
	iii) Purchases (Purchases with related parties as % of Total Purchases)	1.75%	1.64%	
	b. i) Sales (Sales to related parties)	686.69	157.61	
	ii) Total Sales	13,664.86	11,934.02	
	iii) Sales (Sales to related parties as % of Total Sales)	5.03%	1.32%	
	c. i) Loans & advances given to related parties	1,150	1,150	
	ii) Total loans & advances	1,150	1,150	
	iii) Loans & advances given to related parties as % of Total loans & advances	100%	100%	
	d. i) Investments in related parties	126.07	126.07	
	ii) Total Investments made	126.07	126.07	
	iii) Investments in related parties as % of Total Investments made	100%	100%	

Leadership Indicators

1. Awareness programmes conducted for value chain partners on any of the principles during the financial year:

Total no of awareness programmes held	Topics/principles covered in training	% of value chain partners covered (by value of business done with such partners) under the awareness programmes
---------------------------------------	---------------------------------------	---

NOT APPLICABLE

2. Does the entity have processes in place to avoid/manage conflict of interests involving members of the Board? (Yes/ No) If yes, provide details of the same.

Yes, the policy on Code of Conduct for Directors and Senior Management expects that all its Senior Management team discloses potential conflicts of interest that they may be there regarding any matter and comply with applicable laws and guidelines. We are processes in place to avoid and manage conflicts of interest involving members of the Board.

All Board members submit disclosure of their interest in other entities pursuant to Section 184 of the Companies Act, 2013 at the first Board Meeting of every financial year and also as & when there is a change in previous disclosure made. The Company also prepares a Related Party List pursuant to provisions of Companies Act, 2013 and SEBI (Listing Obligations & Disclosure Requirements) Regulations, 2015, which is being monitored to check proposed related party transactions/potential conflict of interest and ensures prior approvals of the Board/Audit Committees/Shareholders as the case may be, are in place. The company is committed to identifying and managing conflicts of the interest to ensure the highest level of ethical standards. Website:- <https://udtltd.com/code-of-conduct>.

PRINCIPLE 2

Businesses should provide goods and services in a manner that is sustainable and safe

Essential Indicators

1. Percentage of R&D and capital expenditure (capex) investments in specific technologies to improve the environmental and social impacts of product and processes to total R&D and capex investments made by the entity, respectively.

A portion of our R&D and capital expenditure (capex) investments is carefully directed towards technologies that improve environmental and social outcomes related to our products and processes. This targeted investment reflects our overall commitment to making a positive impact.

Within the annual report, the allocation of both capital and revenue expenditures for Research and Development undertakings has been meticulously categorized under the respective headings. However, due to the intricate interplay of these expenditures, the task of segregating them into discreet categories remains a practical challenge.

Segment	FY 2023-24	FY 2022-23
R&D	100%	100%
Capex (₹ in lacs)	3.01	2.96

2. (a) Does the entity have procedures in place for sustainable sourcing? (Yes/No)

Yes. The company follows a sustainable sourcing and procurement procedure, ensuring adherence to key sustainability requirements throughout the product lifecycle. We integrate material lifecycles and circular economy practices into procurement, manufacturing, and end-of-life stages. Our sustainability policy focuses on efficient use of resources like energy, water, and raw materials, aligning our manufacturing with environmental and social responsibilities. Environmental and social sustainability criteria are included in bidding documents where applicable, referencing national and international standards. The sourcing team that carefully selects and nurtures the supply chain partnerships based on quality, integrity, competitiveness, value-addition and pricing as per the responsible sourcing policy.

(b) If yes, what percentage of inputs were sourced sustainably?

Our main raw materials include steel, metals, and pipes, which are sourced sustainably from domestic markets. We ensure responsible procurement practices and rely on transport services to efficiently deliver these materials to our manufacturing facilities. Our approach aligns with ESG principles, emphasizing sustainability in sourcing and logistics.

3. Describe the processes in place to safely reclaim your products for reusing, recycling and disposing at the end of life, for (a) Plastics (including packaging) (b) E-waste (c) Hazardous waste and (d) other waste.

The company is working towards achieving a circular economy by ensuring the use of the 3R principle of Reduce, Reuse and Recycle. This principle has helped in optimizing resource utilization with minimal environmental impact.

The company is working towards achieving a circular economy by ensuring the use of the 3R principle of Reduce, Reuse and Recycle.

- This principle has helped in optimizing resource utilization with minimal environmental impact.
- Plastics (including packaging) – Reuse
- E-waste – Being disposed of through authorised re-cyclers
- Hazardous waste (Oil mixed with water) – Being disposed of through authorised re-cyclers
- The company is also making constant efforts to achieve zero waste to landfill.
- It is running paperless operations during the bidding process to decrease their footprint.
- All the hazardous waste is either treated, co-processed in cement kilns or sent to authorized vendors for disposal.
- The non-hazardous waste is segregated and sold to authorized dealers, while the hazardous waste is treated in adherence to prescribed guidelines.
- Waste generated is tracked and reported for better management.

Since, products are integrated into various end-use items, it is impractical to reclaim them individually at the end of their life cycle.

4. **Whether Extended Producer Responsibility (EPR) is applicable to the entity's activities (Yes/No). If yes, whether the waste collection plan is in line with the Extended Producer Responsibility (EPR) plan submitted to Pollution Control Boards? If not, provide steps taken to address the same.**

No, the organization is not following the Extended Producer Responsibility plan currently.

Leadership Indicators

1. **Has the entity conducted Life Cycle Perspective/Assessments (LCA) for any of its products (for manufacturing industry) or for its services (for service industry)? If yes, provide details in the following format?**

Currently, the company has not conducted any Life Cycle Perspective/Assessments (LCA) for any of its products.

2. **If there are any significant social or environmental concerns and/or risks arising from production or disposal of your products/services, as identified in the Life Cycle Perspective/Assessments (LCA) or through any other means, briefly describe the same along-with action taken to mitigate the same.**

S. No.	Name of Product/Service	Description of the risk/concern	Action Taken
No risks			

3. **Percentage of recycled or reused input material to total material (by value) used in production (for manufacturing industry) or providing services (for service industry).**

Not Applicable

4. **Of the products and packaging reclaimed at end of life of products, amount (in metric tonnes) reused, recycled, and safely disposed, as per the following format:**

Not applicable

5. **Reclaimed products and their packaging materials (as percentage of products sold) for each product category.**

Not applicable

PRINCIPLE 3:

Businesses should respect and promote the well-being of all employees, including those in their value chains

Essential Indicators

- 1 (a) **Details of measures for the well-being of employees:**

Category	Total (A)	% of Employees covered									
		Health insurance care facilities		Accident insurance		Maternity Benefits		Paternity benefits		Day care facilities	
		No. (B)	(B/A) %	No. (C)	(C/A) %	No. (D)	(D/A) %	No. (E)	(E/A) %	No. (F)	(F/A) %
Permanent Employees											
Male	149	122	81.88%	149	100%	NA	NA	NA	NA	NA	NA
Female	04	02	50.00%	4	100%	1	25.00%	NA	NA	NA	NA
Total	153	124	81.05%	153	100%	1	0.65%	NA	NA	NA	NA
Other than Permanent employees											
Male	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Female	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA
Total	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA

(b) Details of measures for the well-being of workers:

The following table provides a percentage of workers (Permanent workers & Other than Permanent workers) covered under the well-being measures in the reporting year.

Category	Total (A)	% of workers covered									
		Health insurance care facilities		Accident insurance		Maternity Benefits		Paternity benefits		Day care facilities	
		No. (B)	(B/A)%	No. (C)	(C/A)%	No. (D)	(D/A)%	No. (E)	(E/A)%	No. (F)	(F/A)%
Permanent workers											
Male	33	33	100%	NA	NA	NA	NA	NA	NA	NA	NA
Female	0	0	0	NA	NA	NA	NA	NA	NA	NA	NA
Total	33	33	100%	NA	NA	NA	NA	NA	NA	NA	NA
Other than Permanent workers											
Male	150	NA	NA	150	100%	0	NA	NA	NA	NA	NA
Female	0	NA	NA	0	0	0	NA	NA	NA	NA	NA
Total	150	NA	NA	150	100%	0	NA	NA	NA	NA	NA

(c) Spending on measures towards well-being of employees and workers (including permanent and other than permanent) in the following format:

Particulars	2023-24	2022-23
Cost incurred on well-being measures as a % of total revenue of the company	0.002	0.001

2. Details of retirement benefits, for Current FY and Previous Financial Year.

Benefits	FY 2023-24 Current Financial Year			FY 2022-23 Previous Financial Year		
	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted and deposited with the authority (Y/N/N.A.)	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted and deposited with the authority (Y/N/N.A.)
PF	100% of the applicable employees, as per the relevant Act	100% of the applicable employees, as per the relevant Act	Yes	100% of the applicable employees, as per the relevant Act	100% of the applicable employees, as per the relevant Act	Yes
Gratuity	100% of the applicable employees, as per the relevant Act	100% of the applicable employees, as per the relevant Act	Yes	100% of the applicable employees, as per the relevant Act	100% of the applicable employees, as per the relevant Act	Yes
ESI	28% of the applicable employees, as per the relevant Act	28% of the applicable employees, as per the relevant Act	Yes	37% of the applicable employees, as per the relevant Act	37% of the applicable employees, as per the relevant Act	Yes
Others – please specify	Not Applicable					

3. Accessibility of Workplace-

Are the premises/offices of the entity accessible to differently abled employees and workers, as per the requirements of the Rights of Persons with Disabilities Act, 2016? If not, whether any steps are being taken by the entity in this regard.

Yes, the premises of Company constructed in a way that is accessible to differently abled workers and employees and are as per the requirements of the Rights of Persons with Disabilities Act, 2016.

4. Does the entity have an equal opportunity policy as per the Rights of Persons with Disabilities Act, 2016? If so, provide a web-link to the policy.

The company has constantly been working on providing equal opportunity and promoting equal rights. It is very strict with its anti-discrimination stands. The company has an holistic approach towards providing employment opportunities at plant and office location based on the nature of disabilities.

5. Return to work and Retention rates of permanent employees and workers that took parental leave.

Gender	Permanent Employees		Permanent Workers	
	Return to work rate	Retention rate	Return to work rate	Retention rate
Male	NA	NA	NA	NA
Female	NA	NA	NA	NA
Total	NA	NA	NA	NA

6. Is there a mechanism available to receive and redress grievances for the following categories of employees and workers? If yes, give details of the mechanism in brief.

Yes. The Board of Directors of the Company has adopted POSH- (Prevention of Sexual Harassment Act), CoC- (Code of Conduct), for all classes of permanent employees and workers. All the employees and workers can report the human rights abuses through dedicated channels. And also Whistle Blower Policy in place to establish a vigil mechanism for the Directors, employees, vendors and dealers of the Company, to report genuine concerns or grievances.

The link to the same is available on Company's website at: <https://udtltd.com/policies>

	If yes, give details of the mechanism in brief (Yes/No)
Permanent workers	At our organization, all individuals, regardless of their status as permanent employees or workers, are encouraged to voice their concerns and report any grievances they may have. We have established a dedicated committee along with a set of well-defined Standard Operating Procedures (SOPs) to ensure that grievances are handled efficiently and effectively.
Other than Permanent workers	
Permanent Employees	Upholding Fundamental Values Our company operates with a steadfast commitment to upholding human rights, guided by a comprehensive policy that reflects our ethical principles. Our Code of Conduct, Prevention of Sexual Harassment (POSH) guidelines, and vigilant Whistle-blower Policy all work in tandem to establish a robust framework. This framework is designed to swiftly address concerns and ensure that issues are resolved within a specified timeframe. We remain dedicated to creating an environment where every individual's voice is heard and every concern is taken seriously. Through our systematic approach and policies, we aim to foster an atmosphere of trust and accountability while nurturing a workplace that is respectful, secure, and responsive.
Other than permanent Employees	

7. Membership of employees and worker in association(s) or Unions recognised by the listed entity:

Category	FY 2023-24 (Current Financial Year)			FY 2022-23 (Previous Financial Year)		
	Total employees/workers in respective category (A)	No. of employees/workers in respective category, who are part of association(s) or Union(B)	% (B/A)	Total employees/workers irrespective category (C)	No. of employees/workers in respective category, who are part of association(s) or Union(D)	% (D/C)
Total Permanent Employees	153	0	0.00%	150	0	0.00%
Male	149	0	0.00%	146	0	0.00%
Female	4	0	0.00%	4	0	0.00%
Total Permanent Workers	33	0	0%	27	0	0%
Male	33	0	0%	27	0	0%
Female	0	0	0%	27	0	0%

8. Details of training given to employees and workers:

Category	Total FY 2024	Health and safety		Skill Development		Total FY 2023	Health and safety		Skill Development	
Employees										
Male	149	149	100%	149	100%	146	146	100%	146	100%
Female	04	04	100%	04	100%	04	4	100%	04	100%
Total	153	153	100%	153	100%	150	150	100%	150	100%
Workers										
Male	33	33	100%	33	100%	27	27	100%	27	100%
Female	-	-	-	-	-	-	-	-	-	-
Total	33	33	100%	33	100%	27	27	100%	27	100%

9. Details of performance and career development reviews of employees and worker:

Category	FY 2024			FY 2023		
	Total(A)	No.(B)	(B/A)%	Total(A)	No.(B)	(B/A)%
Employee						
Male	149	149	100%	146	146	100%
Female	04	04	100%	04	04	100%
Total	153	153	100%	150	150	100%
Workers						
Male	33	-	100%	27	-	100%
Female	-	-	-	-	-	-
Total	33	-	100%	27	-	100%

10. Health and safety management system:

- (a) Whether an occupational health and safety management system has been implemented by the entity? (Yes/No). If yes, the coverage of such a system?

Yes. Aligned with its integrated management system, the Company has implemented certified safety management systems at all four manufacturing sites, spare parts departments, and headquarters, covering all employees and workers within a strong occupational health and safety framework. The Company's safety governance, management systems, training, communication, and performance indicators highlight its dedication to safeguarding employees, the environment, and the community.

- (b) What are the processes used to identify work-related hazards and assess risks on a routine and non-routine basis by the entity?

We carefully identify work-related hazards and carry out daily Hazard Identification and Risk Assessment (HIRA) to spot potential risks as part of our routine. Our commitment to safety includes:

Systematic Hazard Identification: identify and evaluate work-related hazards using our established procedures for assessing environmental and safety risks and carefully update records of these evaluations in our Aspect and Hazard Evaluation Register.

Constant Vigilance: We continually identify workplace hazards through various methods, including:

- Daily Safety Toolbox Talk: Regular discussions to install safety awareness.
- Daily Safety Inspection: Safety personnel, plant teams, and night duty officers conduct daily inspections.
- Routine Unsafe Condition Identification: Identifying and addressing unsafe conditions and acts.
- Weekly Senior Officer Inspections: Weekly inspections by senior officers to reinforce safety.
- Engagement with Workmen: Weekly shop floor safety meetings to collaborate with our workforce.
- Controlled Work Permits: Work permits issued by plant and safety personnel to ensure safe tasks.

- Safety Observation Tour (SOT): Tours around the plant to maintain safety standards.
- Safety Committee Meetings/Reviews: Regular meetings for safety review and enhancement.
- External Audits and Inspections: Third-party safety inspections and external audits contribute to our rigorous safety approach.

Through these multifaceted approaches, we are steadfast in our commitment to creating a work environment that prioritizes safety and safeguards the well-being of our workforce.

- (c) Whether you have processes for workers to report the work-related hazards and to remove themselves from such risks. (Y/N)

Yes, The Company has established clear processes for workers to report any work-related hazards they encounter. Employees are encouraged to promptly notify management about potential risks. Additionally, if a worker feels that a hazard poses an immediate threat to their safety, they are empowered to remove themselves from the risk area. These procedures ensure that hazards are addressed swiftly and that workers are protected from unsafe conditions.

- (d) Do the employees/workers of the entity have access to non-occupational medical and healthcare services? (Yes/No)

Yes. We offer a comprehensive array of benefits that underscore our commitment to their well-being:

Life Insurance: Provide life insurance coverage to ensure financial security for our employees and their loved ones.(as term Insurance and group insurance)

Healthcare: The company care deeply about employees' health and provide strong healthcare benefits to meet their medical needs and support their well-being.

11. Details of safety related incidents, in the following format:

Safety Incident/Number	Category	FY 2023-24	FY 2022-23
		Current Financial Year	Previous Financial Year
Lost Time Injury Frequency Rate (LTIFR) (per one million-person hours worked)	Employees	NIL -	NIL -
	Workers	NIL -	
Total recordable work-related injuries	Employees	NIL -	NIL -
	Workers	NIL -	NIL -
No. of fatalities	Employees	NIL -	NIL -
	Workers	NIL -	NIL -
High consequence work-related injury or ill-health (excluding fatalities)	Employees	NIL -	NIL -
	Workers	NIL -	NIL -

12. Describe the measures taken by the entity to ensure a safe and healthy workplace.

UDTL is committed to creating a safe and positive work environment and use an occupational health & safety (OH&S) Management system at our plants, supported by safety observations, legal compliance, and third-party audits.

13. Provide the number of employees/workers having suffered high consequence work-related injury/ill health/fatalities. Complaints on the following made by employees and workers:

	FY 2023-24 (Current Financial Year)			FY 2022-23 (Previous Financial Year)		
	Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks
Working Conditions	-	-	Nil	-	-	Nil
Health Safety	-	-	Nil	-	-	Nil

14. Assessments for the year:

	% of your plants and offices that were assessed (by entity or statutory authorities or third parties)
Health and safety practices	100%
Working Conditions	100%

15. Provide details of any corrective action taken or underway to address safety-related incidents (if any) and on significant risks/concerns arising from assessments of health & safety practices and working conditions.

The Company promotes safety through a strong management system and safety governance and aim for Zero LTI (Loss Time Injury) with long-term strategies and take proactive action on safety incidents and concerns.

1. Create a team to investigate the root cause of incidents and prevent recurrence.
2. Document the incident and recommended corrective actions.
3. Implement and monitor corrective actions like updating safety procedures, offering more training, or enhancing PPE requirements. No corrective actions were needed or underway during this reporting period.

Leadership Indicators

1. Does the entity extend any life insurance or any compensatory package in the event of death of (A) Employees (Y/N)

Yes, the organization ensures that its employees and workers and their families are taken care of in case of any unfortunate situation. some of the initiatives already in place are:

- a. EMPLOYEES: Yes
- b. WORKERS: Yes

2. Provide the measures undertaken by the entity to ensure that statutory dues have been deducted and deposited by the value chain partners.

Not Applicable

3. Provide the number of employees/workers having suffered high consequence work- related injury/ill-health/fatalities (as reported in Q11 of Essential Indicators above), who have been are rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment

	Total no. of affected employees/workers		No. of employees/workers that are rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment	
	FY 2023-24 (Current Financial Year)	FY 2022-23 (Previous Financial Year)	FY 2023-24 (Current Financial Year)	FY 2022-Y23 (Previous Financial Year)
Employees	NIL	NIL	NIL	NIL
Workers	NIL	NIL	NIL	NIL

4. Does the entity provide transition assistance programs to facilitate continued employability and the management of career endings resulting from retirement or termination of employment? (Yes/No)

Yes

5. Details on assessment of value chain partners:

	% of value chain partners (by value of business done with such partners) that were assessed
Health and safety practices	NOT APPLICABLE
Working Conditions	

6. Provide details of any corrective actions taken or underway to address significant risks/concerns arising from assessments of health and safety practices and working conditions of value chain partners.

No corrective actions were taken as no major risks concerns were identified.

Principle 4

Businesses should respect the interests of and be responsive to all its stakeholders

Essential Indicators

1. Describe the processes for identifying key stakeholder groups of the entity.

The company approach focuses on ongoing interaction and insights from various stakeholder groups, including:

Key Groups: Shareholders, investors, customers, local communities, civil society, farmers, and suppliers.

Important Individuals: Employees and workers.

External Influencers: Government agencies, regulatory bodies, industry associations, and the media.

2. List stakeholder groups identified as key for your entity and the frequency of engagement with each stakeholder group.

Stakeholder Group	Whether identified as Vulnerable & Marginalized Group (Yes/No)	Channels of communication (Email, SMS, Newspaper, Pamphlets, Advertisement, Community Meetings, Notice Board, Website), Other	Frequency of engagement (Annually/ Half yearly/Quarterly/ others – please specify)	Purpose and scope of engagement including key topics and concerns raised during such engagement
Employees/Workers	NO	Inter Office Memo, one-to-one counselling, Emails, Meetings	As and when required	To boost morale, to motivate them and to convey information.
Vendors	NO	Meetings, Calls, emails.	As and when required	To develop stronger relationships with vendors and to ensure regular timely supply of material
Customers	NO	Website, Email, Customer visits, Calls, Surveys	As and when required	To understand Customers Preferences and attitude towards the Products
Govt. Regulatory	NO	Email, E-Filings, Newspaper, Advertisements, Websites, Office Visits.	As and when required	To maintain Statutory records and to resolve issues, if any.
Shareholder & Investors	NO	Email, E-Filings, Newspaper, Advertisement, Website, Meetings, Investor conferences	As per regulatory requirements ; on request of shareholders	Understanding investor expectations and clarifying any concerns relating to Company.
Bankers & Financial Institutions	NO	Website, Email, One to one Meetings	As and when required	For working capital facilities or any other short term requirement.

Leadership Indicators

1. Provide the processes for consultation between stakeholders and the Board on economic, environmental, and social topics or if consultation is delegated, how is feedback from such consultations provided to the Board.

The company keep in touch with our stakeholders mainly through our annual report, website, and annual general meeting (AGM) and also engage directly with investors via our investor relations team and regularly discuss important environmental, social, and governance (ESG) topics with them throughout the year. The Stakeholders Relationship Committee (SRC) manages communication and engagement with shareholders. Meanwhile, the Corporate Social Responsibility (CSR) committee oversees and monitors our CSR and Sustainability programs.

2. Whether stakeholder consultation is used to support the identification and management of environmental, and social topics (Yes/No). If so, provide details of instances as to how the inputs received from stakeholders on these topics were incorporated into policies and activities of the entity.

The company recognizes that consulting with stakeholders is crucial for aligning its ESG strategies and goals. Therefore, the company seeks to incorporate stakeholder feedback into key policies and activities. This helps manage identified risks and opportunities effectively.

3. Provide details of instances of engagement with, and actions taken to, address the concerns of vulnerable/marginalized stakeholder groups.

The Company actively works with various stakeholders through dedicated engagement efforts. These activities help identify and manage important issues. By listening to stakeholders, the Company can address key concerns and make better decisions. This approach ensures that important topics are handled effectively.

Also, all our CSR programs being implemented Delhi/NCR focus on working with vulnerable or marginalised communities. We are working to address local community concerns in areas like women’s empowerment, poverty eradication, skill development, education, livelihoods, rural development, and the environment etc.

PRINCIPLE 5

Businesses should respect and promote human rights

Essential Indicators

1. Employees and workers who have been provided training on human rights issues and policy(ies) of the entity, in the following format:

Category	FY 2023-24 Current Financial Year			FY 2022-23 Previous Financial Year		
	Total (A)	No. of employees/ workers covered (B)	% (B/A)	Total (C)	No. of employees/ workers covered (B)	% (D/C)
Employees						
Permanent	153	153	100%	150	150	100%
Other than permanent	-	-	-	-	-	-
Total Employees	153	153	100%	150	150	100%
Workers						
Permanent	33	33	100%	27	27	100%
Other than permanent	150	-	0%	165	-	0%
Total Workers	183	33	18.03%	192	27	14.06%

All the employees and workers are given trainings on human rights, safety and Code of Conduct on a periodic basis

2. Details of minimum wages paid to employees and workers, in the following format:

Category	FY 2023-24 Current Financial Year					FY 2022-23 Previous Financial Year				
	Total (A)	Equal to minimum wages		More than Minimum Wage		Total (D)	Equal to minimum wages		More than minimum wage	
		No.(B)	% (B/A)	No.(C)	% (C/A)		No.(E)	% (E/D)	No.(F)	% (F/D)
Employees										
Permanent	153	2	1.31%	151	98.69%	150	2	1.33%	148	98.67%
Male	149	2	1.34%	147	98.66%	146	2	1.37%	144	98.63
Female	4	0	0%	4	100%	4	0	0%	4	100%
Other than Permanent	0	0	0%	0	0%	0	0	0%	0	0%
Male	0	0	0%	0	0%	0	0	0%	0	0%
Female	0	0	0%	0	0%	0	0	0%	0	0%

Category	FY 2023-24 Current Financial Year					FY 2022-23 Previous Financial Year				
	Total (A)	Equal to minimum wages		More than Minimum Wage		Total (D)	Equal to minimum wages		More than minimum wage	
		No.(B)	% (B/A)	No.(C)	% (C/A)		No.(E)	% (E/D)	No.(F)	% (F/D)
Workers										
Permanent	33	8	24.24%	25	75.76%	27	14	51.85%	13	48.15%
Male	33	8	24.24%	25	75.76%	27	14	51.85%	13	48.15%
Female	0	0	0%	0	0%	0	0	0%	0	100%
Other than Permanent	150	51	34%	99	66%	165	63	38.18%	102	61.82%
Male	150	51	34%	99	66%	165	63	38.18%	102	61.82%
Female	0	0	0%	0	0%	0	0	0%	0	0%

3 a. Details of remuneration/salary/wages, in the following format:

Category	Male		Female	
	Number	Median remuneration (In ₹)	Number	Median remuneration (In ₹)
Board of Directors (BoD)	7	3,28,581	1	3,28,581
Key Managerial Personnel	5	3,28,581	-	3,28,581
Employees other than BoD and KMP	148	3,28,581	4	3,28,581
Workers	183	NA	-	NA

b. Gross wages paid to females as % of total wages paid by the entity, in the following format:

Particulars	2023-24	2022-23
Gross wages paid to females as % of total wages	1.93%	2.15%

4. Do you have a focal point (Individual/Committee) responsible for addressing human rights impacts or issues caused or contributed to by the business? (Yes/No)

Yes.

5. Describe the internal mechanisms in place to redress grievances related to human rights issue.

A work committee made up of leaders from different departments makes sure workers at the plant are safe and healthy. This committee reports to the Plant Head. Additionally, the Department Head are responsible for respecting human rights, avoiding any human rights abuses, and setting up a way to handle and resolve complaints from affected parties.

6. Number of Complaints on the following made by employees and workers:

	FY 2023-24 Current Financial Year			FY 2022-23 Previous Financial Year		
	Filed during the year	Pending resolutions at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks
Sexual Harassment			NIL			NIL
Discrimination at workplace						
Child Labour						
Forced Labour/Involuntary Labour						
Wages						
Other Human Rights related issues						

7. Complaints filed under the Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013, in the following format:

Particulars	2023-24	2022-23
Total Complaints reported under Sexual Harassment on of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013 (POSH)	NIL	NIL
Complaints on POSH as a % of female employees/workers	NIL	NIL
Complaints on POSH upheld	NIL	NIL

8. Mechanisms to prevent adverse consequences to the complainant in discrimination and harassment cases.

The company is committed to nurturing an environment where every individual is treated with respect and dignity. To support this commitment, the company has implemented a POSH (Prevention of Sexual Harassment) policy that provides clear guidance to prevent and address misconduct, including discrimination and harassment. The POSH committee is responsible for handling any complaints or concerns that arise. They have established a structured process to receive, investigate, and resolve issues related to misconduct, ensuring a fair and thorough approach to maintaining a respectful workplace.

9. Do human rights requirements form part of your business agreements and contracts? (Yes/No)

Yes. All our agreements and contracts include laws and regulations about human rights and safe working conditions. We also have a Supplier Code of Conduct that requires every supplier in our supply chain to follow all relevant laws and respect human rights. Additionally, our company follows the principles of the UN Global Compact, which includes commitments to human rights and taking various aspects of human rights such as child labour, forced or compulsory labour, health, safety, freedom of association, non-discrimination, disciplinary practices, security practices, working hours, compensation practices.

10. Assessments for the year:

	% of your plants and offices that were assessed (by entity or statutory authorities or third parties)
Child labour	100%
Forced/involuntary labour	Assessed by HR/IR department through internal assessment
Sexual harassment	
Discrimination at workplace	
Wages	
Others – please specify	

11. Provide details of any corrective actions taken or underway to address significant risks/concerns arising from the assessments at Question 10 above.

Not Applicable

Leadership Indicators

1. Details of a business process being modified/introduced as a result of addressing human rights grievances/complaints.

Currently, there have been no reported human rights grievances. To proactively handle any potential issues, the company has put strong instruction for no human rights violation at workplace and set up a human rights grievances system violation occur if any. This system helps us effectively monitor and manage any future complaints or concerns.

2. Details of the scope and coverage of any Human rights due-diligence conducted.

Our process for checking human rights involves doing risk assessments and using several important policies like the whistle blower policy, and workplace ethics policy. This thorough program applies to all our permanent and contract employees. It helps us find any weak spots and potential human rights issues and address them.

3. Is the premise/office of the entity accessible to differently abled visitors, as per the requirements of the Rights of Persons with Disabilities Act, 2016?

Yes. the premises/office of the entity is accessible to differently abled visitors, as per the requirements of the Rights of Persons with Disabilities Act, 2016.

4. Details on assessment of value chain partners:

Category	% of value chain partners (by value of business done with such partners) that were assessed
Sexual Harassment	100%
Discrimination at workplace	
Child Labour	
Forced Labour/Involuntary Labour	
Wages	
Others – please specify	

5. Provide details of any corrective actions taken or underway to address significant risks/concerns arising from the assessments at Question 4 above.

No violation was observed during FY 2023-24.

Principle 6

Businesses should respect and make efforts to protect and restore the environment

Essential Indicators

1. Details of total energy consumption (in Joules or multiples) and energy intensity, in the following format:

Parameter	Figure In MJ	
	FY 2023-24 (Current Financial Year)	FY 2022-23 (Previous Financial Year)
From renewable sources		
Total electricity consumption (A)	2874374	2815143
Total fuel consumption (B)	-	-
Energy consumption through other sources (C)	-	-
Total energy consumption (A+B+C)	2874374	2815143
From non-renewable sources		
Total electricity consumption (D)	-	-
Total fuel consumption (E)	704122468	520243167
Energy consumption through other sources (F)	-	-
Total energy consumption (D+E+F)	704122468	520243167
Total energy consumed (A+B+C+D+E+F)	706996842	523058310
Energy intensity per rupee of turnover (Total energy consumption/turnover in rupees)	0.52	0.41
Energy intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total energy consumed/Revenue from operations adjusted for PPP)	-	-
Energy intensity in terms of physical output	-	-

1 Indicate if any independent assessment/evaluation/assurance has been carried out by an external agency? (Y/N) - No

2. Does the entity have any sites/facilities identified as designated consumers (DCs) under the Performance, Achieve and Trade (PAT) Scheme of the Government of India? (Y/N) If yes, disclose whether targets set under the PAT scheme have been achieved. In case targets have not been achieved, provide the remedial action taken, if any.

The Company does not have any sites/facilities identified as designated consumers (DCs) under the Performance, Achieve and Trade (PAT) Scheme of the Government of India.

3. Provide details of the following disclosures related to water, in the following format

Parameter	FY 2023-24 (Current Financial Year)	FY 2022-23 (Previous Financial Year)
Water withdrawal by source (in kilolitres)		
(i) Surface water	-	-
(ii) Groundwater	718	617
(iii) Third party water	52	48
(iv) Seawater/desalinated water	-	-
(v) Others- Water from Municipality	-	-
(vi) Others- Collected rainwater	-	-
Total volume of water withdrawal (in kilolitres) (i + ii + iii + iv + v)	770	665
Total volume of water consumption (in kilolitres)	770	552
Water intensity per rupee of turnover (Water consumed/turnover)	770KL/13,664.86 in ₹ lacs	552 KL/11,934.02 in ₹ lacs
Water intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total water consumption/Revenue from operations adjusted for PPP)	770KL/13,664.86 in ₹ lacs	552 KL/11,934.02 in ₹ lacs
Water intensity (optional) – the relevant metric may be selected by the entity	-	-

Note: Indicate if any independent assessment/evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency - No

4. Provide the following details related to water discharged: Water discharge by destination and level of treatment (in kilolitres).

Parameter	2023-24	2022-23
Water discharge by destination and level of treatment (in kilolitres)	0	0
(i) To Surface water		
No treatment		
With treatment – please specify level of treatment		
(ii) To Ground water		
No treatment		
With treatment – please specify level of treatment		
(iii) To Seawater		
No treatment		
With treatment – please specify level of treatment		
(iv) Sent to third-parties		
No treatment		
With treatment – please specify level of treatment		
(v) Others		
No treatment		
With treatment – please specify level of treatment		
Total water discharged (in kilolitres)		

4 Indicate if any independent assessment/evaluation/assurance has been carried out by an external agency? (Y/N):- No.

Remarks: No water is discharged outside the unit premises.

5. Has the entity implemented a mechanism for Zero Liquid Discharge? If yes, provide details of its coverage and implementation.

Yes, the entity has implemented a Zero Liquid Discharge (ZLD) mechanism, ensuring 100% water recycling across relevant facilities. The Company has instituted wastewater management system, ensuring zero wastewater discharge into the environment by meticulously recycling and repurposing treated wastewater for internal use.

6. Please provide details of air emissions (other than GHG emissions) by the entity, in the following format:

Parameter	Please specify unit	FY 2023-24 (Current Financial Year)	FY 2022-23 (Previous Financial Year)
NOx	MT	Below the norms of CPCB	Below the norms of CPCB
SOx	MT	Below the norms of CPCB	Below the norms of CPCB
Particulate matter (PM)	MT	Below the norms of CPCB	Below the norms of CPCB
Persistent organic pollutants (POP)	NA	-	-
Volatile organic compounds (VOC)	NA	-	-
Hazardous air pollutants (HAP)	NA	-	-

6 Indicate if any independent assessment/evaluation/assurance has been carried out by an external agency? (Y/N):-

No.

7. Provide details of greenhouse gas emissions (Scope 1 and Scope 2 emissions) & its intensity, in the following format:

Parameter	Unit	FY 2023-24 (Current Financial Year)	FY 2022-23 (Previous Financial Year)
Total Scope 1 emissions (Break-up of the GHG into CO ₂ , CH ₄ , N ₂ O, HFCs, PFCs, SF ₆ , NF ₃ , if available)	Metric tonnes of CO ₂ equivalent	Note Applicable	
Total Scope 2 emissions (Break-up of the GHG into CO ₂ , CH ₄ , N ₂ O, HFCs, PFCs, SF ₆ , NF ₃ , if available)	Metric tonnes of CO ₂ equivalent		
Total Scope 1 and Scope 2 emissions per rupee of turnover	Kg of CO ₂ e/Re		
Total Scope 1 and Scope 2 emission intensity per Rupee of turnover for purchasing Power Parity			
Total Scope 1 and Scope 2 emission intensity in terms of physical Input			
Total Scope 1 and Scope 2 emission intensity (optional) the relevant metric may be selected by the entity			

7 Indicate if any independent assessment/evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency – No

8 Does the entity have any project related to reducing Greenhouse Gas emission? If yes, then provide details.

Yes, the entity has undertaken various short, medium, and long-term initiatives to reduce Green House Gas (GHG) emissions and work towards achieving a net-zero target such converting our DG set for power to the CNG sent power generation, regular maintenance of our plant etc.

9. Provide details related to waste management by the entity, in the following format:

Parameter	FY 2023-24 (Current Financial Year)	FY 2022-23 (Previous Financial Year)
Total Waste generated (in metric tonnes)		
Plastic waste (A)	3 Tons	2 Tons
E-waste (B)	08 Tons	07 Tons
Bio-medical waste (C)	0	0
Construction and demolition waste (D)	0	0
Battery waste (E)	22 Nos	17 Nos
Radioactive waste (F)	0	0
Other Hazardous waste. Please specify, if any. (G)	1800 Kg	1500 Kg
Other Non-hazardous waste generated (H). Please specify, if any.(Break-up by composition i.e. by materials relevant to the sector)	25 Tons Metal Scrap, 302 Kg Cartons, 185 Nos. Drums	17 Tons Metal Scrap, 230 Kg Cartons, 170Nos. Drums
Total (A + B + C + D + E + F + G + H)	0	0
Waste intensity per rupee of turnover (Total Waste Generated/ Revenue from operations)	0	0
Waste intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total Waste Generated/Revenue from operations adjusted for PPP)	0	0
Waste intensity in terms of physical output	0	0
Waste intensity (optional) – the relevant metric may be selected by the entity	0	0
For each category of waste generated, total waste recovered through recycling, re-using or other recovery operations (in metric tonnes)		
Category of waste- Plastic		
(i) Recycled	0	0
(ii) Re-used	0	0
(iii) Other recovery operations	0	0
Total	0	0
Category of waste-E- Waste		
(i) Recycled	0	0
(ii) Re-used	0	0
(iii) Other recovery operations	0	0
Total	0	0
Category of waste-Bio Medial Waste		
(i) Recycled	0	0
(ii) Re-used	0	0
(iii) Other recovery operations	0	0
Total	0	0
Category of waste-Construction and demolition Waste		
(i) Recycled	0	0
(ii) Re-used	0	0
(iii) Other recovery operations	0	0
Total	0	0
Category of waste-Battery waste		
(i) Recycled	0	0
(ii) Re-used	0	0
(iii) Other recovery operations	0	0
Total	0	0

Parameter	FY 2023-24 (Current Financial Year)	FY 2022-23 (Previous Financial Year)
Category of Radioactive waste		
(i) Recycled	0	0
(ii) Re-used	0	0
(iii) Other recovery operations	0	0
Total	0	0
Category of Other Hazardous waste		
(i) Recycled	0	0
(ii) Re-used	0	0
(iii) Other recovery operations	0	0
Total		
Category of Other Hazardous waste		
(i) Recycled	0	0
(ii) Re-used	0	0
(iii) Other recovery operations	0	0
Total		
Category of Other Non- Hazardous waste		
(i) Recycled	0	0
(ii) Re-used	0	0
(iii) Other recovery operations	0	0
Total	0	0
For each category of waste generated, total waste disposed by nature of disposal method (in metric tonnes)		
Category of waste – Plastic		
(i) Incineration	0	0
(ii) Landfilling	0	0
(iii) Other disposal operations	0	0
Total	0	0
Category of waste – W-waste		
(i) Incineration	0	0
(ii) Landfilling	0	0
(iii) Other disposal operations	0	0
Total		
Category of waste – Bio Medical waste		
(i) Incineration	0	0
(ii) Landfilling	0	0
(iii) Other disposal operations	0	0
Total		
Category of waste – Construction and demolition waste		
(i) Incineration	0	0
(ii) Landfilling	0	0
(iii) Other disposal operations	0	0
Total	0	0
Category of waste – Battery		
(i) Incineration	0	0
(ii) Landfilling	0	0
(iii) Other disposal operations	0	0
Total	0	0

Parameter	FY 2023-24 (Current Financial Year)	FY 2022-23 (Previous Financial Year)
Category of waste – Radioactive		
(i) Incineration	0	0
(ii) Landfilling	0	0
(iii) Other disposal operations	0	0
Total	0	0
Category of waste – Other Hazardous waste, Please specify if any		
(i) Incineration	0	0
(ii) Landfilling	0	0
(iii) Other disposal operations	0	0
Total	0	0
Category of waste - Other Non-hazardous waste generated		
(i) Incineration	0	0
(ii) Landfilling	0	0
(iii) Other disposal operations	0	0

9 Indicate if any independent assessment/evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency:- No

10. Briefly describe the waste management practices adopted in your establishments. Describe the strategy adopted by your company to reduce usage of hazardous and toxic chemicals in your products and processes and the practices adopted to manage such wastes.

The company’s waste management systems effectively handle manufacturing and operational waste. Its commitment to the 3R (Reduce, Reuse, Recycle) concept supports a circular economy, minimizes the use of virgin materials, and reduces environmental impact.

11. If the entity has operations/offices in/around ecologically sensitive areas (such as national parks, wildlife sanctuaries, biosphere reserves, wetlands, biodiversity hotspots, forests, coastal regulation zones etc.) where environmental approvals/clearances are required, please specify details in the following format:

No, Company does not operate in ecologically sensitive areas such as national parks, wildlife sanctuaries, biosphere reserves, wetlands, biodiversity hotspots, forests, coastal regulation zones etc which require approvals/clearances.

S. No.	Location of operations/offices	Type of operations	Whether the conditions of environmental approval/clearance are being complied with? (Y/N) If no, the reasons thereof and corrective action taken, if any.
Not applicable			

12. Details of environmental impact assessments of projects undertaken by the entity based on applicable laws, in the current financial year:

Name and brief details of project	EIA Notification No.	Date	Whether conducted by independent external agency (Yes/No)	Results communicated In public domain (Yes/No)	Relevant Web link
Not Applicable					

13. Is the entity compliant with the applicable environmental law/regulations/guidelines in India; such as the Water (Prevention and Control of Pollution) Act, Air (Prevention and Control of Pollution) Act, Environment protection act and rules thereunder (Y/N). If not, provide details of all such non-compliances, in the following format:

S. No.	Specify the law/regulation/ guidelines which was not complied with	Provide details of the non-compliance	Any fines/penalties/action taken by regulatory agencies such as pollution control boards or by courts	Corrective action taken, if any
Not applicable				

Remarks: We are complying all States and Central Government Laws, guidelines and regulations as mandated by State Pollution Control Board (SPCB) and Central Pollution Control Board (CPCB)

Leadership Indicators

1 Water withdrawal, consumption and discharge in areas of water stress (in kilolitres):

For each facility/plant located in areas of water stress, provide the following information:

- (i) Name of the area:- Noida Uttar Pradesh, Kandla Gujarat
- (ii) Nature of operations:- Oil Drilling Equipment Manufacturing

1 Water withdrawal, consumption and discharge in areas of water stress (in kilolitres): Water withdrawal, and consumption in the following format:

Parameter	2023-24	2022-23
Water withdrawal by source (in kilolitres)		
(i) Surface water	0	0
(ii) Groundwater	718	617
(iii) Third party water	52	48
(iv) Seawater/desalinated water	0	0
(v) Others	0	0
Total volume of water withdrawal (in kilolitres) (i + ii + iii + iv + v)	770	665
Total volume of water consumption (in kilolitres)	770	552
Water intensity per rupee of turnover (Water consumed/turnover)	770KL/13,664.86 in ₹ lacs	552 KL/11,934.02 in ₹ lacs
Water intensity (optional) – the relevant metric may be selected by the entity. KL/null of null	770KL/13,664.86 in ₹ lacs	552 KL/11,934.02 in ₹ lacs
Water discharge by destination and level of treatment (in kilolitres)		
(i) To Surface water		
No treatment	0	0
With treatment – please specify level of treatment	0	0
(ii) To Groundwater		
No treatment	0	0
With treatment – please specify level of treatment	0	0
iii) To Seawater		
No treatment	0	0
With treatment – please specify level of treatment	0	0
(iv) Sent to third-parties		
No treatment	0	0
With treatment – please specify level of treatment	0	0
v) Others		
No treatment	0	0
With treatment – please specify level of treatment	0	0
Total water discharged (in kilolitres)	0	0

- 1 Indicate if any independent assessment/evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency;- No.

2. Please provide details of total Scope 3 emissions & its intensity, in the following format:

Not applicable

Indicate if any independent assessment/evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

Not applicable

3. With respect to the ecologically sensitive areas reported at Question 11 of Essential Indicators above, provide details of significant direct & indirect impact of the entity on biodiversity in such areas along-with prevention and remediation activities.

Not Applicable

4. If the entity has undertaken any specific initiatives or used innovative technology or solutions to improve resource efficiency, or reduce impact due to emissions/effluent discharge/waste generated, please provide details of the same as well as outcome of such initiatives, as per the following format:

Not Applicable

5. Does the entity have a business continuity and disaster management plan? Give details in 100 words/web link.

Yes, UDTL has established a Risk Management Committee dedicated to developing and overseeing business continuity and disaster management strategies. This committee is responsible for creating a comprehensive framework to identify and address risks across various areas, including finance, operations, sector-specific issues, sustainability, and cyber security. It implements effective risk mitigation measures and ensures robust internal controls are in place.

The committee also monitors and evaluates the implementation of our risk management policy, assessing the effectiveness of our risk management systems. Our "Onsite Emergency Plan and Disaster Control" strategy is meticulously designed to maintain uninterrupted business operations, even in the face of significant challenges such as explosions, fires, cyber attacks, acts of terrorism, and other disruptive events.

6. Disclose any significant adverse impact to the environment, arising from the value chain of the entity. What mitigation or adaptation measures have been taken by the entity in this regard.

Not Applicable

7. Percentage of value chain partners (by value of business done with such partners) that were assessed for environmental impacts.

Not Applicable

PRINCIPLE 7

Businesses, when engaging in influencing public and regulatory policy, should do so in a manner that is responsible and transparent

Essential Indicators**1 (a) Number of affiliations with trade and industry chambers/associations.**

The Company is a member of 4 main trade and industry chambers/associations. The Company participates in the discussions, meetings and seminar organized by these associations and actively put forth its viewpoint on various policy matters and inclusive development policies.

(b) List the top 10 trade and industry chambers/associations (determined based on the total members of such a body) the entity is a member of/affiliated to

S. No.	Name of the trade and industry chambers/associations	Reach of trade and industry chambers/associations (State/National)
1	Confederation of Indian Industry [CII]	National
2	PHD Chamber of Commerce and Industry	National
3	ASSOCHAM	National
4	Indian Chamber of Commerce and Industry	National

2. Provide details of corrective action taken or underway on any issues related to anti- competitive conduct by the entity, based on adverse orders from regulatory authorities.

Not applicable.

Leadership Indicators

1. Details of public policy positions advocated by the entity:

Not applicable

PRINCIPLE 8:

Businesses should promote inclusive growth and equitable development

Essential Indicators

1. Details of Social Impact Assessments (SIA) of projects undertaken by the entity based on applicable laws, in the current financial year.

Name and brief details of project	SIA Notification No	Date of notification	Whether conducted by independent external agency (Yes/No)	Results communicated in public domain (Yes/No)	Relevant Web link
NA					

2. Provide information on project(s) for which ongoing Rehabilitation and Resettlement (R&R) is being undertaken by your entity, in the following format:

Not applicable.

3. Describe the mechanisms to receive and redress grievances of the community.

The company's CSR programs are deeply rooted in community engagement. As it implements these initiatives, the company prioritizes active dialogue with the communities it serves. The primary focus of these CSR efforts is to advance the social development of the communities involved, particularly benefiting marginalized or disadvantaged groups who stand to gain the most from the additional support provided through UDTL's CSR programs.

By maintaining open channels of communication with all stakeholders, the company ensures that its approach is inclusive and responsive. This ongoing dialogue allows the company to receive and address requests for assistance with broader community issues, ensuring that CSR activities are effectively aligned with the real needs and concerns of the communities it supports.

4. Percentage of input material (inputs to total inputs by value) sourced from suppliers:

	FY 2023-24 Current Financial Year	FY 2022-23 Previous Financial Year
Directly sourced from MSMEs/small producers	13.08%	8.65%
Sourced directly from within India	75.93%	75.84%

5. Job creation in smaller towns- Disclose wages paid to persons employed¹ (including employees or workers employed on a permanent or non-permanent/on contract basis) in the following locations, as % of total wage cost. (Place to be categorized as per RBI Classification System - rural/semi-urban/urban/metropolitan)

Location	FY 2023-24 Current Financial Year	FY 2022-23 Previous Financial Year
Rural	59.47	56.13
Semi-urban	17.65	20.65
Urban	13.07	12.26
Metropolitan	9.81	10.96

Leadership Indicators

1. Provide details of actions taken to mitigate any negative social impacts identified in the Social Impact Assessments (Reference: Question 1 of Essential Indicators above):

Details of negative social impact identified	Corrective action taken
No negative social impact has been identified during social impact assessment.	Not applicable

2. Provide the following information on CSR projects undertaken by your entity in designated aspirational districts as identified by government bodies:

The company believes in creating positive social impact in the community and uplift the lives of its beneficiaries by undertaking various CSR initiatives and projects. At present the company is not operating its CSR projects under aspirational districts as all the CSR initiatives undertaken are in Delhi NCR but it is working on expanding its reach in the upcoming years.

3. (a) Do you have a preferential procurement policy where you give preference to purchase from suppliers comprising marginalized/vulnerable groups? (Yes/No)

The Company does not have a preferential procurement policy to purchase from suppliers comprising marginalized/vulnerable groups but it is directly working with various local suppliers and vendors for its supply.

(b) From which marginalized/vulnerable groups do you procure?

Not applicable

(c) What percentage of total procurement (by value) does it constitute?

Not applicable

4. Details of the benefits derived and shared from the intellectual properties owned or acquired by your entity (in the current financial year), based on traditional knowledge:

Not Applicable

5. Details of corrective actions taken or underway, based on any adverse order in intellectual property related disputes wherein usage of traditional knowledge is involved.

No complaints regarding intellectual property related disputes have been registered and hence no corrective action was taken.

6. Details of beneficiaries

S. No.	CSR Project	No. of persons benefited from CSR Projects	% of beneficiaries from vulnerable and marginalized groups
1	Promoting Health Care	250	55
2.	Eradicating Hunger, Poverty	3000	2500
3	Promoting Education including Special Education	400	200
4	Setting up Old Age Homes, day care facilities	1055	452
5	Environment sustainability	5000	2552
6	Promoting national heritage art and culture	55	32
7	Empowering women, enhancing vocational skills	200	200
8	Animal Welfare	50	22

Principle 9:

Businesses should engage with and provide value to their consumers in a responsible manner

Essential Indicators

1. Describe the mechanisms in place to receive and respond to consumer complaints and feedback.

Well defined internal procedures are in place for timely redressal and resolution of customer complaints. The management level technical team consisting of personnels from central quality and customer supply management (CSM) department; reviews the complaint and requests additional details from the customer if required.

2. Turnover of products and/services as a percentage of turnover from all products/service that carry information about:

	As percentage of total turnover
Environmental and social parameters relevant to the product	100%
Safe and responsible usage	
Recycling and/or safe disposal	

3. Number of consumer complaints in respect of the following:

	FY 2023-24 Current Financial Year			FY 2022-23 Previous Financial Year		
	Received During the year	Pending resolutions at the end of year	Remarks	Received During the year	Pending resolution at the end of year	Remarks
Data Privacy	NIL	NIL	NIL	NIL	NIL	NONE
Advertising	NIL	NIL	NIL	NIL	NIL	NONE
Cyber-security	NIL	NIL	NIL	NIL	NIL	NONE
Delivery of essential services	NIL	NIL	NIL	NIL	NIL	NONE
Restrictive Trade Practices	NIL	NIL	NIL	NIL	NIL	NONE
Unfair Trade Practices	NIL	NIL	NIL	NIL	NIL	NONE
Others	NIL	NIL	NIL	NIL	NIL	NONE

4. Details of instances of product recalls on account of safety issues:

No Instances of product recalls on account of safety occurred for FY 2023-24.

5. Does the entity have a framework/policy on cyber security and risks related to data privacy? (Yes/No) If available, provide a web-link of the policy.

Yes, The company has an internal Information security policy that takes care of risks associated with cyber security and data privacy. Cyber security and risk related to data privacy are covered in the Risk Management Policy of the Company.

6. Provide details of any corrective actions taken or underway on issues relating to advertising, and delivery of essential services; cyber security and data privacy of customers; re-occurrence of instances of product recalls; penalty/action taken by regulatory authorities on safety of products/services.

No corrective action has been taken relating to any of the above-mentioned issues in FY 2023-2024 as no such instance occurred.

7. Provide the following information relating to data breaches

- a. Number of instances of data breaches along-with impact- None
- b. Percentage of data breaches involving personally identifiable information of customers- Not applicable
- c. Impact, if any, of the data breaches- Not applicable

Leadership Indicators

1. Channels/platforms where information on products and services of the entity can be accessed (provide web link, if available).

The same can be accessed on www.udtltd.com

2. Steps taken to inform and educate consumers about safe and responsible usage of products and/or services.

We encourage all the consumers to adhere to all the safety protocols.

3. Mechanisms in place to inform consumers of any risk of disruption/discontinuation of essential services.

Not Applicable

4. Does the entity display product information on the product over and above what is mandated as per local laws? (Yes/No/ Not Applicable) If yes, provide details in brief. Did your entity carry out any survey with regard to consumer satisfaction relating to the major products/services of the entity, significant locations of operation of the entity or the entity as a whole? (Yes/No)

Yes, all products manufactured by us are as per industry standards.